

CIVIL SUPPLIES

Civil Supplies and Consumer Affairs Department is one of the most important Department rationalizing the distribution of PDS commodities allotted by Government of India to Above Poverty Line, Below Poverty Line and AAY categories of population through Fair Price Shops. Under the Scheme of Public Distribution System, Rice, Wheat, sugar, kerosene are regularly distributed every month.

Besides above PDS items, Deepavali Bazaar, Onam Chandra were conducted and distributed various essential commodities to the general public and paid the differential cost involved in the sales to the PAPSCO promoted by this Department for implementation. National and World Consumer Days were celebrated during the year in villages to create consumer awareness and also extending financial assistance to voluntary consumer organizations.

In order to eliminate bogus cards, biometric smart cards is being issued to all eligible card holders. Surprise inspection and periodic raids are being conducted by the Food Cell Police to eliminate smuggling, illicit movement of essential commodities and to watch the supply of essential commodities to the eligible families properly.

In order to govern the proper supply of PDS items to the general public, bio-metric smart cards are being issued to all eligible card holders. So far 2,75,204 bio metric cards were issued as against the target of 3,34,567. Balance Smart Cards would be supplied to all card holders in the next financial year 2016-17 to complete the task.

OUTLAY AT A GLANCE

Sector : CIVIL SUPPLIES

No. of Schemes : 10
(Plan : 5 + CSS : 5)Department : CIVIL SUPPLIES &
CONSUMER AFFAIRS

(₹ in lakh)

Annual Plan 2014-15 Actual Expenditure	:	499.19
Annual Plan 2015-16 Approved Outlay	:	1040.14
Annual Plan 2015-16 Revised Outlay	:	875.02
Annual Plan 2016-17 Proposed Outlay	:	1369.94

(₹ in lakh)

Sl. No.	Name of the Scheme	Annual Plan 2014-15	Annual Plan 2015-16		Annual Plan 2016-17	
		Actual Expdr.	Approved Outlay	Revised Outlay	Proposed Outlay	Of which Capital Content
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Expansion of Food Cell	26.56	30.70	34.44	51.40	--
2	Expansion & Strengthening of Public Distribution System	354.61	666.25	453.05	760.03	--
3	Consumer Protection & Consumer Education Programme	18.96	32.05	27.36	40.35	--
4	Finance Assistance to PAPSCO	69.26	170.00	185.15	285.00	--
5	Free Supply of LPG connection with a stove and a gas cylinder to BPL families	0.00	1.00	0.00	0.00	--
Total (Plan)		469.39	900.00	700.00	1136.78	--

(₹ in lakh)

Sl. No.	Name of the Scheme	Annual Plan 2014-15	Annual Plan 2015-16		Annual Plan 2016-17	
		Actual Expdr.	Approved Outlay	Revised Outlay	Proposed Outlay	Of which Capital Content
(1)	(2)	(3)	(4)	(5)	(6)	(7)
Centrally Sponsored Scheme (CSS)						
6.	Consumer Awareness Programme (CSS)	7.84	92.14	12.50	10.00	--
7.	Strengthening of Price Monitoring Cell (CSS)	--	0.08	0.09	0.09	--
8.	State Consumer Helpline (CSS)	21.96	47.92	21.98	12.00	--
9.	Targeted Public Distribution System Training	--	--	0.45	0.45	--
10.	End-to-End computerization of Targeted Public Distribution System	--	--	140.00	210.62	--
Total (CSS)		29.80	140.14	175.02	233.16	--
Total (Plan + CSS)		499.19	1040.14	875.02	1369.94	--

Scheme No. 1

Sector : CIVIL SUPPLIES

Implementing
Department : CIVIL SUPPLIES
& CONSUMER
AFFAIRS

1. **Name of the Scheme** : Expansion of Food Cell
2. **Objective of the Scheme** :

Prosecuting defaulters under the Essential Commodities Act, 1955 and acting as an enforcement agency of Civil Supplies Department. Conduct of inspection for curtailing black marketing and adulteration.

3. **Actual Physical Achievements made in the Annual Plan 2014-15 :**

- 18 cases .

4. **Physical Achievements for the Annual Plan 2015-16:**

- 14 cases (as on 22.01.2016).

5. **Proposed Physical Targets for the Annual Plan 2016-17 :**

- Full efforts will be taken to prevent Essential Commodities Offence and reduce the crime rate.

6. **Remarks** : Continuing Scheme

Scheme No. 2

Sector : CIVIL SUPPLIES

Implementing
Department : CIVIL SUPPLIES
& CONSUMER
AFFAIRS

1. **Name of the Scheme** : Expansion and Strengthening of Public Distribution System
2. **Objective of the Scheme** :

To distribute the essential commodities to the public through Fair Price Shops and computerization of Ration cards in order to maintain speedy disbursement of cards and to issue smart (Ration) card to ration card holders under Bio-metric system.

3. Actual Physical Achievements made in the Annual Plan 2014-15 :

- Under Public Distribution System rice and wheat were issued to BPL card holders.
- Pongal groceries were issued to BPL cardholders of U.T. of Puducherry on the occasion of Pongal Festival.
- Bifurcated the existing ration cards
- Deepavali Bazar and Onam Chanda for the year 2014-15 were conducted in order to issue the essential commodities to the public to a fair price and also control the prices in the open market during the festival season.
- Compensation has been granted to the loss making Fair Price Shops.
- Bogus and duplicate cards were eliminated.
- Smart (Ration) Cards were prepared and issued.
- Machinery and equipments were purchased for distribution of PDS items thru Bio-metric system and the distribution of PDS were made accordingly through the Biometric System..

4. Physical Achievements for the Annual Plan 2015-16:

- Pongal groceries were issued to BPL cardholders of U.T. of Puducherry on the occasion Of Pongal Festival of 2015 and for the year 2016.
- Deepavali Bazar and Onam Chanda for the year 2015-16 were conducted in order to issue the essential commodities to the public to a fair price and also control the prices in the open market during the festival season.
- Losses occurred in the Fair Price Shops has been compensated.
- Bifurcated the existing ration cards
- Large number of Bogus and duplicate cards were eliminated during the year 2015-16.
- Smart (Ration) Cards were prepared and issued to all card holders.
- Bogus and duplicate cards will be eliminated.
- Smart (Ration) Cards will be prepared and issued to all card holders.
- Part Payment will be made to Madras Security Services for preparation of smart cards

5. Proposed Physical Targets for the Annual Plan 2016-17 :

- Under Public Distribution System free rice/wheat/oil will be issued to BPL card holders
- Pongal groceries will be issued to BPL cardholders of U.T. of Puducherry on the Occasion of Pongal Festival.
- Deepavali Bazar and Onam Chanda will be conducted in order to issue the essential Commodities to the public to a fair price and also control the prices in the open market during the festival season.
- Bogus and duplicate cards will be eliminated.
- Smart (Ration) Cards will be prepared and issued to all card holders.
- Part Payment will be made to Madras Security Services for preparation of smart cards.
- Loss if any occurred in the Fair Price Shops will be compensated.

6. Remarks : Continuing Scheme

Scheme No. 3

Sector : CIVIL SUPPLIES

Implementing
Department : CIVIL SUPPLIES
& CONSUMER
AFFAIRS

1. Name of the Scheme : Consumer Protection & Consumer Education Programme.

2. Objective of the Scheme :

In order to create awareness among the consumers about adulterating, black-marketing, short weighing, misleading advertisements and to conduct Seminars-cum-Exhibitions. To celebrate National Consumer Day and World Consumer Rights Day in all regions every year.

3. Actual Physical Achievements made in the Annual Plan 2014-15 :

- Conducted National Consumer Day and World Consumer Rights Day in all regions every year.
- Released financial assistance to Voluntary Consumer Organizations.
- Released Financial Assistance to Kanchi Mamunivar Post Graduate Institute for conducting one day national seminar for Consumer Awareness Programme.

4. Physical Achievements for the Annual Plan 2015-16:

- Conducted National Consumer Day 2015
- Extended Financial Assistance to Voluntary Consumer Organisations for Conducting monthly consumer awareness programme.
- World Consumer Day 2016 will be conducted.
- Financial Assistance to Voluntary Consumer Organisations will be extended for conducting monthly consumer awareness programme

5. Proposed Physical Targets for the Annual Plan 2016-17 :

- To conduct National Consumer Day and World Consumer Rights Day in all regions every year.
- To conduct Seminar-cum-Exhibition on Consumer Protection and Consumer Education.
- Financial assistance will be extended to Voluntary Consumer Organizations.
- Extended Financial Assistance to Voluntary Consumer Organizations for conducting monthly consumer awareness programme.
- Annual Awards will be issued to the voluntary Consumer Organizations.

6. Remarks : Continuing Scheme

Scheme No. 4

Sector : CIVIL SUPPLIES

Implementing
Department :CIVIL SUPPLIES
& CONSUMER
AFFAIRS**1. Name of the Scheme** : Financial assistance to PAPSCO**2. Objective of the Scheme** :

The Scheme is to provide financial assistance to promote the business activities in order to maintain the stability of prices of food materials and other essential commodities and to conduct other programmes such as Deepavali Bazaar, Cost Price Shops, to control price hike during festival seasons, etc.

3. Actual Physical Achievements made in the Annual Plan 2014-15 :

- G.I.A. was released to a tune of Rs.69.26 lakh to meet out subsidy amount for the essential commodities and conducting of Deepavali Bazaar.

4. Physical Achievements for the Annual Plan 2015-16:

- G.I.A. was released to a tune of Rs.185.15 lakh to meet out subsidy amount for the essential commodities, loss of Fair Price Shop, conduct of Deepavali Bazaar.

5. Proposed Physical Targets for the Annual Plan 2016-17 :

- G.I.A. will be released to a tune of Rs.285.00 lakh to meet out subsidy amount for the essential commodities, loss of Fair Price Shop, conduct of Deepavali Bazaar and for market intervention activities.

6. Remarks : Continuing Scheme**Scheme No. 5**

Sector : CIVIL SUPPLIES

Implementing
Department :CIVIL SUPPLIES
& CONSUMER
AFFAIRS**1. Name of the Scheme** : Free Supply of LPG connection with Stove & Gas Cylinder to BPL families.**2. Objective of the Scheme** :

In order to provide smoke free kitchens in the BPL families, it is proposed to supply LPG connection with a Stove and one Gas Cylinder to BPL families at free of cost.

3. Actual Physical Achievements made in the Annual Plan 2014-15 :

- All the eligible BPL families were provided with free LPG connection.

4. Physical Achievements for the Annual Plan 2015-16:

- All the eligible BPL families were provided with free LPG connection.

5. Proposed Physical Targets for the Annual Plan 2016-17 :

- All the eligible BPL families will be provided with free LPG connection.

6. Remarks : Continuing Scheme

Scheme No. 6

Sector : CIVIL SUPPLIES

Implementing Department : CIVIL SUPPLIES & CONSUMER AFFAIRS

1. Name of the Scheme : Creating Consumer Awareness in the Union Territory of Puduchery.(CSS)

2. Objective of the Scheme :

To create awareness among the public, by conducting frequent street shows, Radio and TV programmes, public interactions, etc. Further World and National Consumer Days are celebrated.

3. Actual Physical Achievements made in the Annual Plan 2014-15:

- Conducted National Consumer Day and World Consumer Rights Day in all regions every year.
- Released financial assistance to Voluntary Consumer Organizations.
- Released Financial Assistance to Kanchi Mamunivar Post Graduate Institute for conducting one day national seminar for Consumer Awareness Programme

4. Physical Achievements for the Annual Plan 2015-16:

- Conducted National Consumer Day 2015
- Extended Financial Assistance to Voluntary Consumer Organisations for conducting monthly consumer awareness programme.
- World Consumer Day 2016 will be conducted.
- Financial Assistance to Voluntary Consumer Organisations will be extended for conducting monthly consumer awareness programme.

5. Proposed Physical Targets for the Annual Plan 2016-17

- To conduct National Consumer Day and World Consumer Rights Day in all regions every year.
- To conduct Seminar-cum-Exhibition on Consumer Protection and Consumer Education.
- Financial assistance will be extended to Voluntary Consumer Organizations.
- Extended Financial Assistance to Voluntary Consumer Organizations for conducting monthly consumer awareness programme.
- Annual Awards will be issued to the voluntary Consumer Organizations.

6. Remarks : Continuing Scheme.**Scheme No. 7**

Sector : CIVIL SUPPLIES

Implementing
Department :CIVIL SUPPLIES
& CONSUMER
AFFAIRS**1. Name of the Scheme** : Strengthening of Price Monitoring Cell (CSS)**2. Objective of the Scheme** :

To set up a Price Monitoring Cell in order to control the price hike of essential commodities in the open market.

3. Actual Physical Achievements made in the Annual Plan 2014-15:

- Price Monitoring Cell was monitoring and updating the wholesale and retail prices of 22 essential commodities with same varieties that are prevailed in Puducherry market through the portal of the Price Monitoring System of the Ministry of Consumer Affairs, Food and Public Distribution, New Delhi before 2.30 p.m. on all working days.

4. Physical Achievements for the Annual Plan 2015-16:

- Price Monitoring Cell was monitoring and updating the wholesale and retail prices of 22 essential commodities with same varieties that are prevailed in Puducherry market through the portal of the Price Monitoring System of the Ministry of Consumer Affairs, Food and Public Distribution, New Delhi before 2.30 p.m. on all working days.

5. Proposed Physical Targets for the Annual Plan 2016-17:

- Frequent meetings are to be conducted with the wholesale dealers to control the hike of prices.
- The food Cell Police will be conducted surprise checks to prevent hoarding and black marketing of essential commodities.

6. Remarks : Continuing Scheme.

Scheme No. 8

Sector : CIVIL SUPPLIES

Implementing
Department : CIVIL SUPPLIES
& CONSUMER
AFFAIRS1. **Name of the Scheme** : State Consumer Helpline. (CSS)2. **Objective of the Scheme** :

The objective of the scheme is to serve as an alternate consumer dispute redressal mechanism to the consumers.

3. **Actual Physical Achievements made in the Annual Plan 2014-15:**

- State Consumer Helpline has been set up through the Indian Institute of Public Administration, Puducherry to cater the benefits and counseling of the consumers in the Union Territory of Puducherry with the Toll Free Telephone numbers and it was inaugurated on the occasion of World Consumer Day on 15th march 2015.

4. **Physical Achievements for the Annual Plan 2015-16:**

- An average of 350 calls for every month was recorded from the public for guidance/suggestion to settle their grievances and the same has been disposed off.
- SMS services have been initiated to facilitate the consumers for receiving information in their hand.
- Effective measure was taken to guide consumers in the Union Territory of Puducherry to the large extent to settle their consumer related grievances.

5. **Proposed Physical Targets for the Annual Plan 2016-17:**

- Effective measure will be taken to guide consumers in the Union Territory of Puducherry to the large extent to settle their consumer related grievances.
- Separate Portal will be launched for receiving online complaints from the consumers

6. **Remarks** : Continuing Scheme.

Scheme No. 9

Sector : CIVIL SUPPLIES

Implementing
Department : CIVIL SUPPLIES
& CONSUMER
AFFAIRS1. **Name of the Scheme** : Targeted Public Distribution System-
Training. (CSS)2. **Objective of the Scheme** :

To conduct workshop/training to the Officials of this Department, staff from lifting agencies and fair price shop keepers to impart hands on training on the implementation of

National Food Security Act, 2013, end-to-end Computerization of Public distribution system etc.

3. Actual Physical Achievements made in the Annual Plan 2014-15: --

4. Physical Achievements for the Annual Plan 2015-16: --

5. Proposed Physical Targets for the Annual Plan 2016-17:

- Two days training/workshop programme will be conducted to the Officials of this Department, staff from lifting agencies and fair price shop keepers to impart hands on training on the implementation of National Food Security Act, 2013, end-to-end Computerization of Public distribution system etc.

6. Remarks : Continuing Scheme.

Scheme No. 10

Sector : CIVIL SUPPLIES

Implementing Department : CIVIL SUPPLIES & CONSUMER AFFAIRS

1. Name of the Scheme : End- to -End computerization of Targeted Public Distribution System. (CSS)

2. Objective of the Scheme :

To ensure that the PDS items are reaching the right and intended beneficiaries and to eliminate the pilferage of PDS items.

3. Actual Physical Achievements made in the Annual Plan 2014-15:

- The booklet form of Ration cards were replaced with Bio-metric based Smart Ration Cards in two Region i.e Puducherry and Mahe Regions

4. Physical Achievements for the Annual Plan 2015-16:

- The booklet forms of Ration cards in Yanam Region were also replaced with Bio-metric based Smart Ration Cards as like Puducherry and Mahe Regions. Almost 90% of booklet forms were re-placed with smart ration cards
- Remaining booklet form of Ration cards will be replaced with Bio-metric based Smart Ration Cards

5. Proposed Physical Targets for the Annual Plan 2016-17:

- All ration cards of the entire U.T of Puducherry will be replaced with Bio-metric based Smart Ration Cards.
- To implement Adhar Based PDS on pilot basis in Karaikal Region.

6. Remarks : Continuing Scheme.