

## INFORMATION TECHNOLOGY AND e-GOVERNANCE

### Directorate of Information Technology :

In order to promote Information Technology and IT enabled services for creation of job opportunities within the UT of Puducherry IT Policy 2008 has been formulated. The IT Policy includes (i) Development of IT Parks and (ii) Offering attractive incentives to IT and IT-related industries, who set up their units in Puducherry. This Directorate extends necessary technical assistance to all the Departments right from the procurement of IT products to their backend automation. The National e-Governance Plan (NeGP), formulated under Ministry of Communications & Information Technology, New Delhi, with its vision of providing all government services in an integrated manner at the doorstep of the citizen, at an affordable cost.

This Directorate is also functioning to ensure the delivery of services to the citizens in a friendly, transparent and affordable manner. To achieve these, currently the following Mission Mode Projects (MMPs) have been taken up and are in the process of implementation:

### A Brief on Mission Mode Projects (MMPs):

**Puducherry State Wide Area Network (PSWAN)** is a connectivity infrastructure established in 2009 through which all Govt. offices can communicate with each other and share applications. At present 148 prioritized locations (covering more than 225 Offices) were connected in Phase I & II. The funding for the Operational and Maintenance of PSWAN have to be borne by the UT from 2015-16 onwards. The existing PSWAN needs to be restructured.

**State Data Centre (SDC)** is a core infrastructure, which will house all Government applications and database and make available services on 24 x 7 basis in a secured way. The SDC would also provide better operation and maintenance control and minimize overall cost of Data Management, IT resource management, deployment and other costs. Applications of Commercial Taxes, State Portal and Databases of Registration and Birth & Death, websites of Raj Niwas, Elections and other applications such as MSME and Employment Exchange are hosted in SDC.

**Common Services Centre (CSC)** project envisioned to provide all government services in an integrated manner at the doorstep of the citizen, at an affordable cost by using the State Wide Area Network State Data Centre, etc. The CSC scheme would deliver Web-enabled anytime, anywhere access to information pertaining to G2C, G2B and G2G services.

The scheme is being implemented under PPP model. M./s Tera Software Ltd, Hyderabad is appointed as Service Centre Agency(SCA), the PeGS is the State Designated Agency for the scheme. The scheme has been operationalized wef 11/02/2013. At present 56 CSCs are rolled out remaining 10 CSCs will be setup. The issue of Birth/Death Certificates, Patta/Settlement copies, Aadhar related services, Commercial Tax Department services are being delivered to the citizen. On an average 6500 services are being delivered through the CSCs.

**Capacity Building scheme** deals with equipping the existing man-power skill to cope up with capabilities needed for implementing e-Governance. Under this scheme Government Order (GO) for the Committees such as Programme steering Councils under the Chairmanship of Chief Minister, State Apex Committee under the Chairmanship of Chief Secretary, Formation of SeMT and PeMT has been issued and functioning. Prepared e-Governance Roadmap, Capacity Building Roadmap and Detailed Project Report for UT of Puducherry has already been prepared. Deployed State e-Governance Mission Team on outsourcing basis; the team will support Programme Steering Council, State Apex committee and function as full time advisory body in undertaking the e-Governance Project. The permanent setup of State e-Governance Mission Team (SeMT) is in place. Under this scheme various e-Governance Trainings are being provided to various levels of Government officials.

**Local Capacity and Capability Building:** The objective of the project is to impart training to improve the skill set on ICT for the Faculty members from Colleges, School teachers, training to fresh graduates and final year students of ICT on the industry specific requirements of Hard Skills and Soft Skills, entrepreneurial development programme and skill development program for youth in the ICT domain. The duration of the project is over and extension for the project is being sought.

**State Services Delivery Gateway and State Portal (SSDG & SP)** will provide a single window for submission of forms presently available from various government services to citizens. As a result of this, a citizen will be able to fill the form online and submit it electronically. The submitted e-form will be routed through State Service Delivery Gateway

(SSDG) to the respective field office of the concerned department, responsible for providing that particular service. Submitted forms will be acknowledged to the applicant and the status of application can be tracked online by the citizen at any point of time.

All 145 e-forms pertaining to 15 departments are operationalized. At present, Tamil version for all the above e-Forms have been completed by STQC, and the same will be deployed in SDC.

**e-District** is one of the MMP which is targeting certain high volume services delivered at the District level and undertake back end computerization to e-enable the delivery of services through Common Service Centres in a sustainable manner within a specific time frame. Under this programme, the administration has identified around 78 services covering 12 Departments. M/s. KPMG, Gurgaon has been appointed as State Project Management Unit (SPMU). M/s. CMS Computer Limited has been identified as System Integrator for this project. The implementation of this project is under progress.

#### **Establishment of Indian Institute of Information Technology:**

The Central Government, in order to address the challenges faced by the Indian IT industry and growth of the domestic IT market, the Ministry of Human Resource Development (MHRD), Government of India intends to establish 20 New Indian Institute of Information Technology (IIIT) on a Not-for-profit Public Private Partnership (N-PPP) basis approved by the Cabinet on 07.12.2010. Accordingly, it is proposed to set up a new Indian Institute of Information Technology (IIIT) on N-PPP Mode in the U.T of Puducherry.

#### **CHIEF SECRETARIAT**

This sector is primarily operated for Salary components for the PLAN posts and also with provision for improvement of e-governance infrastructure.

It is also proposed to procure Computers and peripherals, yet additionally required for improvisation of computerization in Chief Secretariat, Puducherry in the year 2015-16, alongwith the salary requirements for PLAN posts.

## OUTLAY AT A GLANCE

Sector : INFORMATION TECHNOLOGY AND  
e-GOVERNANCENo. of Schemes :5  
(Plan : 4 + CSS:1)Department : 1. INFORMATION TECHNOLOGY  
2. CHIEF SECRETARIAT

(₹ in lakh)

Annual Plan 2013-14 Actual Expenditure	:	416.24
Annual Plan 2014-15 Approved Outlay	:	1280.00
Annual Plan 2014-15 Revised Outlay	:	1080.00
Annual Plan 2015-16 Approved Outlay (Plan + CSS)	:	1026.00

(₹ in lakh)

Sl. No.	Name of the Scheme	Annual Plan 2013-14	Annual Plan 2014-15		Annual Plan 2015-16	
		Actual Expdr.	Approved Outlay	Revised Outlay	Approved Outlay	Of which Capital Content
(1)	(2)	(3)	(4)	(5)	(6)	(7)
<b>Information Technology</b>						
1	Introduction of e-Governance, Setting up of IT Park, Establishment of IIIT and Key Projects	382.56	344.90	145.00	519.90	--
2	Conduct of computer training to Government Officials	4.99	5.00	5.00	10.00	--
3	Strengthening of Directorate of Information Technology	--	0.10	--	0.01	--
<b>Sub-total (Plan)</b>		<b>387.55</b>	<b>350.00</b>	<b>150.00</b>	<b>530.00</b>	<b>--</b>

(₹ in lakh)

Sl. No.	Name of the Scheme	Annual Plan 2013-14	Annual Plan 2014-15		Annual Plan 2015-16	
		Actual Expdr.	Approved Outlay	Revised Outlay	Approved Outlay	Of which Capital Content
(1)	(2)	(3)	(4)	(5)	(6)	(7)
<b>Chief Secretariat</b>						
4	Computerisation of Chief Secretariat	28.69	30.00	30.00	40.00	--
<b>Total(Plan)</b>		<b>416.24</b>	<b>380.00</b>	<b>180.00</b>	<b>570.00</b>	<b>--</b>
<b>Centrally Sponsored Scheme (CSS)</b>		<b>Actual Expdr. 2013-14</b>	<b>Approved Outlay. 2014-15</b>	<b>Revised Outlay 2014-15</b>	<b>Approved Outlay 2015-16</b>	
5.	Scheme for National e-Governance Action Plan (NeGAP)	--	900.00	900.00	456.00	--
<b>Total (Plan + CSS)</b>		<b>416.24</b>	<b>1280.00</b>	<b>1080.00</b>	<b>1026.00</b>	<b>--</b>

**Scheme No. 1**

Sector : INFORMATION TECHNOLOGY AND e-GOVERNANCE      Implementing Department : INFORMATION TECHNOLOGY

1. **Name of the Scheme** : Introduction of e-Governance, Setting up of IT Park, Establishment of IIIT and Key Projects
2. **Objective of the Scheme** :

The main objective of the scheme is to automate the entire Government Machinery by introducing e-governance to provide services to the citizens.

To set up an IT Park / ITSEZ to provide flip to the IT industries and to utilize the existing skilled man power.

To Implement the key projects relating to IT in the U.T of Puducherry.

**3. Actual Physical Achievements made in the Annual Plan 2013-14 :**

- Puducherry State Wide Area Network inaugurated and 100 numbers of prioritized Departments connected for intra Government communication and sharing of applications.
- State Data Centre inaugurated and Commercial Taxes Application hosted in the SDC on pilot basis.
- 56 number of Centre Services Centres operationalized
- Under Capacity Building Project State e-Governance Mission Team deployed for implementation and monitoring of NeGP.
- Road Map for e-Governance and Capacity Building prepared.

**4. Physical Achievements for the Annual Plan 2014-15:**

- Under CSC scheme, 56 CSCs operationalized.
- Issue of Birth and Death Certificates and Patta/Settlement copies through CSCs.
- Under PSWAN project 225 offices are connected.
- State Services Delivery Gateway and State Portal (SSDG&SP) started.
- 145 e-Forms pertaining to 12 Departments operationalized.
- Identification of developer for establishing ITSEZ at Mettupalayam is under pipeline.
- M/s. CMS Computer Ltd has been identified as system Integrator for eDistrict Project. The scheme is under progress.

- Under Local Capacity and Capability project 3167 final year college students were trained on employability skill development. In the first phase 415 students were placed in various companies.

#### 5. Proposed Physical Targets for the Annual Plan 2015-16 :

- The PSWAN connectivity for remaining 33 Departments will be provided.
- Tamil version of 145 e-Forms developed and the same will be hosted under SSDG project
- Delivery of Citizen services such as Issue of Copy registered Document, Encumbrance Certificate, etc through CSCs will be initiated.
- Implementation of e-District Project, Mobile Service Delivery Gateway, Mobile applications and Capacity Building Project.
- Hosting departmental and various other e-Governance applications in the SDC.
- Crisis management cell will be set up for countering cyber attack
- Implementation of GIS based Spatial Data Infrastructure in the UT of Puducherry will be done.
- Acquisition of Land for construction of Administrative Block and construction of Administrative building for the Directorate.
- Training will be given on ICT, to enhance the skill set of Government officials.
- Skill Development training for 8000 students to be given to all final year students of Engineering, Art & Science and Diploma college.
- Hardware and Network equipment procurement.
- Strengthening of Directorate of Information Technology by creation of necessary functional and Administrative posts to implement the e-Governance project in Karaikal District and Mahe and Yanam regions.
- Establishment of Indian Institute of Information Technology (IIIT)

6. **Remarks** : Continuing Scheme

#### Scheme No. 2

Sector : INFORMATION TECHNOLOGY AND e-GOVERNANCE      Implementing Department : INFORMATION TECHNOLOGY

1. **Name of the Scheme** : Conduct of computer training to Government Officials

2. **Objective of the Scheme** :

To impart training to the government officials for successful implementation of e-Governance.

**3. Actual Physical Achievements made in the Annual Plan 2013-14 :**

- Training given to 295 officials based on the requirements.
- 280 Government officials imparted training on Office Automation
- 3167 students of Govt./Private Colleges trained at ITFS

**4. Physical Achievements for the Annual Plan 2014-15:**

- 200 Government officials trained in Office Automation.
- 251 Government officials trained in e-Governance related training by NISG, BSNL, DOT, STQC.
- 3000 students of Govt./Private colleges to be training at ITFS.

**5. Proposed Physical Targets for the Annual Plan 2015-16 :**

- 250 Government officials will be trained in Office Automation.
- 60 Government officials will be imparted one day work shop on various e-Governance programme
- 90 Government officials will be trained in e-Governance project Life Cycle conducted by National Institute for Smart Government (NISG), Hyderabad.
- Domain specific training on networking, security, data base to be provided to 70 number of IT officials.
- 3000 students of Govt./Private colleges to be training at ITFS

**6. Remarks :** Continuing Scheme

**Scheme No. 3**

Sector : INFORMATION TECHNOLOGY AND e-GOVERNANCE      Implementing Department : INFORMATION TECHNOLOGY

**1. Name of the Scheme :** Strengthening of Directorate of Information Technology

**2. Objective of the Scheme :**

The main objective of the scheme is to strengthen the existing Directorate by creating necessary posts towards implementation of ongoing e-governance projects under NeGP.

**3. Actual Physical Achievements made in the Annual Plan 2013-14 : --**

**4. Physical Achievements for the Annual Plan 2014-15: --**



**5. Proposed Physical Targets for the Annual Plan 2015-16 :**

- Additional posts will be created to strengthen this Directorate for implementation of ongoing e-governance projects under NeGAP including the outlying regions.

**6. Remarks :** Continuing Scheme

**Scheme No. 4**

Sector : INFORMATION TECHNOLOGY AND e-GOVERNANCE      Implementing Department : INFORMATION TECHNOLOGY

**1. Name of the Scheme :** Scheme for National e-Governance Action Plan (NeGAP) (CSS)

**2. Objective of the Scheme :**

The main objective of the scheme is to automate the entire Government Machinery by introducing e-governance to provide services to the citizens.

**3. Actual Physical Achievements made in the Annual Plan 2013-14 : --**

**4. Physical Achievements for the Annual Plan 2014-15:**

- As the projects are implemented by DIT through PeGS and the funds is coming from CSS and State Plan.

**5. Proposed Physical Targets for the Annual Plan 2015-16 :**

- As the projects are implemented by DIT through PeGS and the funds is coming from CSS and State Plan.

**6. Remarks :** Continuing Scheme

**Scheme No. 5**

Sector : INFORMATION TECHNOLOGY AND e-GOVERNANCE      Implementing Department : CHIEF SECRETARIAT

**1. Name of the Scheme :** Computerization in Chief Secretariat

**2. Objective of the Scheme :**

Computerization of office work to achieve e-governance in Government departments.

3. **Actual Physical Achievements made in the Annual Plan 2013-14 : --**
  
4. **Physical Achievements for the Annual Plan 2014-15: --**
  
5. **Proposed Physical Targets for the Annual Plan 2015-16 : --**
  
6. **Remarks** : Continuing Scheme