INFORMATION TECHNOLOGY AND E-GOVERNANCE

Directorate of Information Technology was setup in 2002 to promote IT related activities in the U.T. of Puducherry. Various initiatives have been taken by the Directorate for computerization of Government departments and for delivery of e-services in a transparent manner. This Directorate has now taken up, promotion of IT and ITES services for creations of job opportunities within UT of Puducherry, through various incentives which includes – (i) Development of IT parks, (ii) Offering attractive incentives to IT and IT related industries to promote Puducherry as destination for investment. IT policy 2008 has been announced. Private participation in IT related services will be encouraged. e-Governance is an important instrument for improving governance and make it more citizen friendly and transparent. e-Governance requires high quality IT infrastructure, networking capabilities and adequate support and skilled technical manpower available at all levels. Hence, as a part of e-Governance initiatives it is proposed to establish:-

i)   Puducherry State Wide Area Network (PSWAN)

ii)   State Data Centre

iii) Establishment of e-group services

iv)   Setting up of Rajiv Gandhi Knowledge centre

v)   Setting up of Jawahar Knowledge centre

vi)   Common Service Centre.

vii) Training to Government officials and students from Government Schools.

viii) Appointment/Selection of consultants for implementing various
       e-Governance initiatives.

ix)   Strengthening of Directorate of Information Technology.

x)   Capacity Building

xi)   State Portal and Service Delivery Gateway

Xii   Backend computerization of various Departments

Some of the core applications, such as School Administration and management system, Employee payroll and HRMS, Accounts, Finance, Purchase and Inventory, GIS based applications and various Department specific application softwares will be developed by outsourcing technical expertise. The Puducherry e-Governance services (PEGS) will be utilized for implementation of various mission mode e-governance projects, training,

Software Development, Web services etc. The services of National Informatics Centre, Puducherry unit will be utilized for development of application software.

Utility services in Municipalities, Commune panchayat, Electricity, PWD, Civil Supplies, Transport, Revenue, Commercial Taxes, Police, Welfare, Judicial courts will be computerized for quick redressal of the problems that citizen face.

Backend Computerisation for delivery of services to the citizens is being envisaged. Online availability of various certificates will also be provided. Payment of electricity bill, water tax, sales tax, house tax, property tax etc. through the electronic mode would became reality during the 11th plan in the U.T. of Puducherry.

In close coordination with Directorate of School Education, computerization process will be extended upto primary school level in all government schools. Computer related training through private institutes will be encouraged to improve the skills of students and all Government staff.

Land is proposed to be acquired for construction of Administrative Block of Directorate of Information Technology and to house the State Data Centre and Network Operating Centre of Puducherry State Wide Area Network.

ACHIEVEMENTS DURING 2007-08

- 139 Officials were trained in Office Automation

- 30 Officials were trained in Information Security

- Video Conference was set up in the Chief Secretariat Conference Hall and at Office of the Regional Administrator, Karaikal, Mahe and Yanam so as to facilitate periodical conferencing with outlying regions

- Computers systems were provided to Revenue Department for Issue of Permanent Integrated Certificates to Students of 10th and +2 at the school itself

- PSWAN PoP locations and horizontal connections were identified

- Detailed project report for State Data Centre prepared

LIKELY ACHIEVEMENT DURING 2008-09

➢ PSWAN Point of Presence will be established

➢ Request for Proposal(RFP) towards identification of System integrator for State Data Centre(SDC) project to be floated

➢ Road map for Capacity building and e-Governance to be prepared

➢ Request for Proposal(RFP) towards the establishment of Common Services Centre(CSC) to be issued for selection of Service Centre Agency for setting up of 54 CSC centres (i.e. Puducherry – 27, Karaikal – 17, Mahe – 1, Yanam – 5 regions)

➢ Request for Proposal(RFP) towards selection of Content Service Provider for National Portal

➢ Setting up of Jawahar Knowledge Centre, Rajiv Gandhi Knowledge Village

➢ Revision of IT Policy

➢ Purchase of IT hardware items including Services, Laptops, Network equipments etc.

PROPOSED TARGET FOR 2009-10

➢ Establishment of State Wide Area Network

➢ Setting up of State Data Centre(SDC)

➢ Implementation of Common Service Centres((CSCs)

➢ Capacity Building Project

➢ Implementation of State Mission Mode Projects

➢ Backend computerization of various Governments departments

➢ e-District Project

➢ e-Procurement

➢ State Portal

➢ Training to Government officials

➢ Land acquisition for Administrative Block

➢ Strengthening of Directorate of Information Technology by creating of additional posts and purchase of vehicles

➢ Appointment of consultants for various IT related activities

➢ Purchase of IT related hardware and software including network equipments

➢ Setting up of Temporary Data Centre

➢ Implementation of various e-Governance activities through Puducherry e-Governance Society

OUTLAY AT A GLANCE

Sector : INFORMATION TECHNOLOGY AND E-GOVERNANCE   No. of Schemes : 3

Department : INFORMATION TECHNOLOGY

(Rs. in lakh)

Eleventh Five Year Plan 2007-12 Approved Outlay	:	15420.02
Annual Plan 2007-08 Actual Expenditure	:	79.72
Annual Plan 2008-09 Approved Outlay	:	500.00
Annual Plan 2008-09 Revised Outlay	:	500.00
Annual Plan 2009-10 Proposed Outlay	:	560.00

(Rs. in lakh)

Sl. No.	Name of the Scheme	Eleventh Five Year Plan 2007-12	Annual Plan 2007-08	Annual Plan 2008-09		Annual Plan 2009-10
		Approved Outlay	Actual Expdr.	Approved Outlay	Revised Outlay	Proposed Outlay
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1.	Introduction of e-governance	966.02	67.60	487.00	487.00	535.00
2.	Conduct of computer training to Government Officials	200.00	2.19	3.00	3.00	15.00
3.	Strengthening of Directorate of Information Technology	5045.00	--	--	--	--
4.	Introduction of e-governance G2G	1097.00	--	--	--	--
5.	e-Knowledge Centre	3084.00	--	--	--	--
6.	e-Services to Citizens	59.00	--	--	--	--
7.	Setting up of Land Bank for ITES and Provision for subsidies for PPP	4969.00	--	--	--	--
	Sub-total	**15420.02**	**69.79**	**490.00**	**490.00**	**550.00**

Sl. No.	Name of the Scheme	Eleventh Five Year Plan 2007-12	Annual Plan 2007-08	Annual Plan 2008-09		Annual Plan 2009-10
		Approved Outlay	Actual Expdr.	Approved Outlay	Revised Outlay	Proposed Outlay
(1)	(2)	(3)	(4)	(5)	(6)	(7)

Chief Secretariat

8.	Computerisation in Chief Secretariat	--	9.93	10.00	10.00	10.00
	Total	**15420.02**	**79.72**	**500.00**	**500.00**	**560.00**